

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
524-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Erico Felicitas on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend him for his contribution to our island's hospitality industry and Guam's visitors.	9/6/24 10:27 a.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 524-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Erico Felicitas on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend him for his contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Erico Felicitas has consistently demonstrated an unwavering
22 commitment to his role at Dusit Thani Guam Resort, embodying the values of
23 responsibility, flexibility, and an exceptional work ethic that sets a standard for his
24 colleagues and the industry; and

25 **WHEREAS**, since joining the Dusit Thani Guam Resort team, Erico has proven
26 himself to be an indispensable member, showcasing a remarkable ability to accept

1 additional tasks without hesitation and execute them with precision and excellence, thus
2 enhancing the overall operational efficiency of the resort; and

3 **WHEREAS**, Erico’s positive attitude and friendly demeanor have significantly
4 contributed to creating a welcoming and pleasant environment for both guests and his
5 fellow team members, reflecting his deep commitment to delivering exceptional guest
6 service; and

7 **WHEREAS**, his exemplary work ethic, dedication to his responsibilities, and
8 willingness to go above and beyond in all aspects of his job have earned him the
9 admiration and respect of his peers and management, making him a standout candidate
10 for the “2024 Most Valuable Housekeeper of the Year” Award; and

11 **WHEREAS**, Erico’s contributions not only uplift the reputation of the Dusit
12 Thani Guam Resort but also enhance the overall experience of the guests who visit the
13 island, thereby contributing to the continued growth and success of Guam’s tourism
14 industry; now, therefore, be it

15 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
16 *Lihaslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
17 congratulate Erico Felicitas on the nomination of the Guam Hotel and Restaurant
18 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend
19 him for his contribution to our island’s hospitality industry and Guam’s visitors; and be
20 it further

21 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
22 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
23 the same be thereafter transmitted to Erico Felicitas; and to the Honorable Lourdes A.
24 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**